



Dear Parent/carer

We would like to let you know that the Wisepay service has now been restored. When you go to the login page you will be asked to reset your password as a security measure, the document below provides further details about resetting your password.

We have been informed by Wisepay that the reason for the site being taken down was due to the discover of a cyber-attack on their system at the end of last week. Wisepay have informed the Information Commissioner of the breach.

Whilst the majority of accounts are unaffected by the incident those who may have been affected have been contacted and advice issued to how to proceed.

Thank you